

Highland 2008-2009 Customer Satisfaction

How long have you lived in the Meridian School District?		
Answer Options	Response Percent	Response Count
1-3 Years	25.0%	15
4-6 Years	23.3%	14
7-10 Years	23.3%	14
11- 15 Years	5.0%	3
More than 15 Years	23.3%	14
<i>answered question</i>		60
<i>skipped question</i>		1

48.3% 6 and Less

28.3% 11 or more

Monroe Center 2008-2009 Customer Satisfaction

How long have you lived in the Meridian School District?		
Answer Options	Response Percent	Response Count
1-3 Years	22.8%	13
4-6 Years	21.1%	12
7-10 Years	24.6%	14
11- 15 Years	5.3%	3
More than 15 Years	26.3%	15
<i>answered question</i>		57
<i>skipped question</i>		0

43.9% 6 and Less

31.6% 11 or more

Meridian Junior High 2008-2009 Customer Satisfaction

How long have you lived in the Meridian School District?		
Answer Options	Response Percent	Response Count
1-3 Years	15.1%	8
4-6 Years	20.8%	11
7-10 Years	17.0%	9
11- 15 Years	17.0%	9
More than 15 Years	30.2%	16
<i>answered question</i>		53
<i>skipped question</i>		0

35.9% 6 and Less

47.2% 11 or more

SVHS 2008-2009 Customer Satisfaction

How long have you lived in the Meridian School District?		
Answer Options	Response Percent	Response Count
1-3 Years	7.6%	6
4-6 Years	16.5%	13
7-10 Years	11.4%	9
11- 15 Years	20.3%	16
More than 15 Years	44.3%	35
<i>answered question</i>		79
<i>skipped question</i>		0

24.1% 6 and Less

64.6% 11 or more

Highland 2008-2009 Customer Satisfaction

What is the total number of years that you've had at least one child attend Highland?

Answer Options	Response Percent	Response Count
1-2 Years	47.5%	29
3-4 Years	34.4%	21
5-6 Years	6.6%	4
More than 6 Years	11.5%	7
<i>answered question</i>		61
<i>skipped question</i>		0

81.9% 4 or less
18.1% 5 or more

Monroe Center 2008-2009 Customer Satisfaction

What is the total number of years that you've had at least one child attend Monroe Center?

Answer Options	Response Percent	Response Count
1-2 Years	35.1%	20
3-4 Years	38.6%	22
5-6 Years	14.0%	8
More than 6 Years	12.3%	7
<i>answered question</i>		57
<i>skipped question</i>		0

73.7% 4 or less
26.3% 5 or more

Meridian Junior High 2008-2009 Customer Satisfaction

What is the total number of years that you've had at least one child attend MJH?

Answer Options	Response Percent	Response Count
1-2 Years	32.1%	17
3-4 Years	34.0%	18
5-6 Years	18.9%	10
More than 6 Years	15.1%	8
<i>answered question</i>		53
<i>skipped question</i>		0

66.1% 4 or less
34.0% 5 or more

SVHS 2008-2009 Customer Satisfaction

What is the total number of years that you've had at least one child attend SVHS?

Answer Options	Response Percent	Response Count
1-2 Years	26.9%	21
3-4 Years	14.1%	11
5-6 Years	15.4%	12
More than 6 Years	43.6%	34
<i>answered question</i>		78
<i>skipped question</i>		1

41.0% 4 or less
59.0% 5 or more

Highland 2008-2009 Customer Satisfaction

When you left a phone message or sent an e-mail to a teacher or other staff member at Highland, how quickly did you usually receive a response?

Answer Options	Response Percent	Response Count
Within 24 hours	70.0%	42
Within 1 to 2 days	26.7%	16
More than 3 days	1.7%	1
Never	1.7%	1
<i>answered question</i>		60
<i>skipped question</i>		1

96.7% 2 or less
3.4% More than 3

Monroe Center 2008-2009 Customer Satisfaction

When you left a phone message or sent an e-mail to a teacher or other staff member at Monroe Center, how quickly did you usually receive a response?

Answer Options	Response Percent	Response Count
Within 24 hours	66.0%	35
Within 1 to 2 days	34.0%	18
More than 3 days	0.0%	0
Never	0.0%	0
<i>answered question</i>		53
<i>skipped question</i>		4

100.0% 2 or less
0.0% More than 3

Meridian Junior High 2008-2009 Customer Satisfaction

When you left a phone message or sent an e-mail to a teacher or other staff member at MJH, how quickly did you usually receive a response?

Answer Options	Response Percent	Response Count
Within 24 hours	52.9%	27
Within 1 to 2 days	35.3%	18
More than 3 days	3.9%	2
Never	7.8%	4
<i>answered question</i>		51
<i>skipped question</i>		2

88.2% 2 or less
11.7% More than 3

SVHS 2008-2009 Customer Satisfaction

When you left a phone message or sent an e-mail to a teacher or other staff member at SVHS, how quickly did you usually receive a response?

Answer Options	Response Percent	Response Count
Within 24 hours	46.7%	35
Within 1 to 2 days	38.7%	29
More than 3 days	9.3%	7
Never	5.3%	4
<i>answered question</i>		75
<i>skipped question</i>		4

85.4% 2 or less
14.6% More than 3

Highland 2008-2009 Customer Satisfaction

I have a positive impression about the quality of education that takes place at Highland.

Answer Options	Response Percent	Response Count
Strongly Agree	50.8%	31
Agree	42.6%	26
Disagree	6.6%	4
Strongly Disagree	0.0%	0
No Answer (NA)	0.0%	0
<i>answered question</i>		61
<i>skipped question</i>		0

93.4% Agree
6.6% Disagree

Monroe Center 2008-2009 Customer Satisfaction

I have a positive impression about the quality of education that takes place at Monroe Center.

Answer Options	Response Percent	Response Count
Strongly Agree	48.2%	27
Agree	46.4%	26
Disagree	0.0%	0
Strongly Disagree	3.6%	2
No Answer (NA)	1.8%	1
<i>answered question</i>		56
<i>skipped question</i>		1

94.6% Agree
3.6% Disagree

Meridian Junior High 2008-2009 Customer Satisfaction

I have a positive impression about the quality of education that takes place at MJH.

Answer Options	Response Percent	Response Count
Strongly Agree	36.5%	19
Agree	51.9%	27
Disagree	5.8%	3
Strongly Disagree	3.8%	2
No Answer (NA)	1.9%	1
<i>answered question</i>		52
<i>skipped question</i>		1

88.4% Agree
9.6% Disagree

SVHS 2008-2009 Customer Satisfaction

I have a positive impression about the quality of education that takes place at SVHS.

Answer Options	Response Percent	Response Count
Strongly Agree	25.3%	20
Agree	57.0%	45
Disagree	7.6%	6
Strongly Disagree	5.1%	4
No Answer (NA)	5.1%	4
<i>answered question</i>		79
<i>skipped question</i>		0

82.3% Agree
12.7% Disagree

Highland 2008-2009 Customer Satisfaction

I was regularly made aware of my child's academic progress during the school year.

Answer Options	Response Percent	Response Count
Strongly Agree	42.6%	26
Agree	47.5%	29
Disagree	9.8%	6
Strongly Disagree	0.0%	0
No Answer (NA)	0.0%	0
<i>answered question</i>		61
<i>skipped question</i>		0

90.1% Agree
9.8% Disagree

Monroe Center 2008-2009 Customer Satisfaction

I was regularly made aware of my child's academic progress during the school year.

Answer Options	Response Percent	Response Count
Strongly Agree	40.4%	23
Agree	45.6%	26
Disagree	8.8%	5
Strongly Disagree	5.3%	3
No Answer (NA)	0.0%	0
<i>answered question</i>		57
<i>skipped question</i>		0

86.0% Agree
14.1% Disagree

Meridian Junior High 2008-2009 Customer Satisfaction

I was regularly made aware of my child's academic progress during the school year.

Answer Options	Response Percent	Response Count
Strongly Agree	45.3%	24
Agree	41.5%	22
Disagree	9.4%	5
Strongly Disagree	3.8%	2
No Answer (NA)	0.0%	0
<i>answered question</i>		53
<i>skipped question</i>		0

86.8% Agree
13.2% Disagree

SVHS 2008-2009 Customer Satisfaction

I was regularly made aware of my child's academic progress during the school year.

Answer Options	Response Percent	Response Count
Strongly Agree	32.1%	25
Agree	52.6%	41
Disagree	9.0%	7
Strongly Disagree	3.8%	3
No Answer (NA)	2.6%	2
<i>answered question</i>		78
<i>skipped question</i>		1

84.7% Agree
12.8% Disagree

Highland 2008-2009 Customer Satisfaction

My child was challenged to do his/her best at Highland School.

Answer Options	Response Percent	Response Count
Strongly Agree	52.5%	32
Agree	44.3%	27
Disagree	3.3%	2
Strongly Disagree	0.0%	0
No Answer (NA)	0.0%	0
<i>answered question</i>		61
<i>skipped question</i>		0

96.8% Agree
3.3% Disagree

Monroe Center 2008-2009 Customer Satisfaction

My child was challenged to do his/her best at Monroe Center School.

Answer Options	Response Percent	Response Count
Strongly Agree	35.1%	20
Agree	56.1%	32
Disagree	3.5%	2
Strongly Disagree	1.8%	1
No Answer (NA)	3.5%	2
<i>answered question</i>		57
<i>skipped question</i>		0

91.2% Agree
5.3% Disagree

Meridian Junior High 2008-2009 Customer Satisfaction

My child was challenged to do his/her best at MJH.

Answer Options	Response Percent	Response Count
Strongly Agree	32.1%	17
Agree	52.8%	28
Disagree	7.5%	4
Strongly Disagree	3.8%	2
No Answer (NA)	3.8%	2
<i>answered question</i>		53
<i>skipped question</i>		0

84.9% Agree
11.3% Disagree

SVHS 2008-2009 Customer Satisfaction

My child was challenged to do his/her best at SVHS.

Answer Options	Response Percent	Response Count
Strongly Agree	15.2%	12
Agree	65.8%	52
Disagree	12.7%	10
Strongly Disagree	2.5%	2
No Answer (NA)	3.8%	3
<i>answered question</i>		79
<i>skipped question</i>		0

81.0% Agree
15.2% Disagree

Highland 2008-2009 Customer Satisfaction

I felt Highland provided a safe and secure environment.		
Answer Options	Response Percent	Response Count
Strongly Agree	39.3%	24
Agree	49.2%	30
Disagree	11.5%	7
Strongly Disagree	0.0%	0
No Answer (NA)	0.0%	0
<i>answered question</i>		61
<i>skipped question</i>		0

88.5% Agree
11.5% Disagree

Monroe Center 2008-2009 Customer Satisfaction

I felt Monroe Center provided a safe and secure environment.		
Answer Options	Response Percent	Response Count
Strongly Agree	38.2%	21
Agree	60.0%	33
Disagree	1.8%	1
Strongly Disagree	0.0%	0
No Answer (NA)	0.0%	0
<i>answered question</i>		55
<i>skipped question</i>		2

98.2% Agree
1.8% Disagree

Meridian Junior High 2008-2009 Customer Satisfaction

I felt MJH provided a safe and secure environment.		
Answer Options	Response Percent	Response Count
Strongly Agree	39.6%	21
Agree	54.7%	29
Disagree	1.9%	1
Strongly Disagree	1.9%	1
No Answer (NA)	1.9%	1
<i>answered question</i>		53
<i>skipped question</i>		0

94.3% Agree
3.8% Disagree

SVHS 2008-2009 Customer Satisfaction

I felt SVHS provided a safe and secure environment.		
Answer Options	Response Percent	Response Count
Strongly Agree	36.7%	29
Agree	53.2%	42
Disagree	2.5%	2
Strongly Disagree	1.3%	1
No Answer (NA)	6.3%	5
<i>answered question</i>		79
<i>skipped question</i>		0

89.9% Agree
3.8% Disagree

Highland 2008-2009 Customer Satisfaction

I was satisfied with the quality of teaching at Highland.		
Answer Options	Response Percent	Response Count
Strongly Agree	52.5%	32
Agree	39.3%	24
Disagree	8.2%	5
Strongly Disagree	0.0%	0
No Answer	0.0%	0
<i>answered question</i>		61
<i>skipped question</i>		0

91.8% Agree
8.2% Disagree

Monroe Center 2008-2009 Customer Satisfaction

I was satisfied with the quality of teaching at Monroe Center.		
Answer Options	Response Percent	Response Count
Strongly Agree	36.8%	21
Agree	52.6%	30
Disagree	5.3%	3
Strongly Disagree	5.3%	3
No Answer	0.0%	0
<i>answered question</i>		57
<i>skipped question</i>		0

89.4% Agree
10.6% Disagree

Meridian Junior High 2008-2009 Customer Satisfaction

I was satisfied with the quality of teaching at MJH.		
Answer Options	Response Percent	Response Count
Strongly Agree	35.8%	19
Agree	54.7%	29
Disagree	3.8%	2
Strongly Disagree	5.7%	3
No Answer	0.0%	0
<i>answered question</i>		53
<i>skipped question</i>		0

90.5% Agree
9.5% Disagree

SVHS 2008-2009 Customer Satisfaction

I was satisfied with the quality of teaching at SVHS.		
Answer Options	Response Percent	Response Count
Strongly Agree	15.2%	12
Agree	58.2%	46
Disagree	20.3%	16
Strongly Disagree	3.8%	3
No Answer	2.5%	2
<i>answered question</i>		79
<i>skipped question</i>		0

73.4% Agree
24.1% Disagree

Highland 2008-2009 Customer Satisfaction

Please rate the level of trust you have with Highland's staff. (10 high; 1 low)

Answer Options	Response Percent	Response Count	
10	41.0%	25	
9	21.3%	13	
8	14.8%	9	77.1%
7	8.2%	5	
6	6.6%	4	
5	1.6%	1	
4	1.6%	1	
3	3.3%	2	4.9%
2	1.6%	1	
1	0.0%	0	
<i>answered question</i>		61	
<i>skipped question</i>		0	

Monroe Center 2008-2009 Customer Satisfaction

Please rate the level of trust you have with the MC staff. (10 high; 1 low)

Answer Options	Response Percent	Response Count	
10	25.0%	14	
9	25.0%	14	
8	28.6%	16	78.6%
7	10.7%	6	
6	3.6%	2	
5	3.6%	2	
4	0.0%	0	
3	1.8%	1	3.6%
2	0.0%	0	
1	1.8%	1	
<i>answered question</i>		56	
<i>skipped question</i>		1	

Meridian Junior High 2008-2009 Customer Satisfaction

Please rate the level of trust you have with MJH's staff. (10 high; 1 low)

Answer Options	Response Percent	Response Count	
10	35.8%	19	
9	17.0%	9	
8	24.5%	13	77.3%
7	15.1%	8	
6	0.0%	0	
5	1.9%	1	
4	3.8%	2	
3	0.0%	0	1.9%
2	0.0%	0	
1	1.9%	1	
<i>answered question</i>		53	
<i>skipped question</i>		0	

SVHS 2008-2009 Customer Satisfaction

Please rate the level of trust you have with SVHS's staff. (10 high; 1 low)

Answer Options	Response Percent	Response Count
10	17.7%	14
9	15.2%	12
8	30.4%	24
7	10.1%	8
6	13.9%	11
5	6.3%	5
4	2.5%	2
3	1.3%	1
2	2.5%	2
1	0.0%	0
<i>answered question</i>		79
<i>skipped question</i>		0

63.3%

3.8%

Highland 2008-2009 Customer Satisfaction

Highland School had clear rules for student behavior that are enforced fairly.

Answer Options	Response Percent	Response Count
Strongly Agree	42.6%	26
Agree	34.4%	21
Disagree	16.4%	10
Strongly Disagree	3.3%	2
No Answer	3.3%	2
<i>answered question</i>		61
<i>skipped question</i>		0

77.0% Agree
19.7% Disagree

Monroe Center 2008-2009 Customer Satisfaction

Monroe Center School had clear rules for student behavior that are enforced fairly.

Answer Options	Response Percent	Response Count
Strongly Agree	32.1%	18
Agree	48.2%	27
Disagree	16.1%	9
Strongly Disagree	1.8%	1
No Answer	1.8%	1
<i>answered question</i>		56
<i>skipped question</i>		1

80.3% Agree
17.9% Disagree

Meridian Junior High 2008-2009 Customer Satisfaction

MJH had clear rules for student behavior that are enforced fairly.

Answer Options	Response Percent	Response Count
Strongly Agree	30.2%	16
Agree	64.2%	34
Disagree	1.9%	1
Strongly Disagree	1.9%	1
No Answer	1.9%	1
<i>answered question</i>		53
<i>skipped question</i>		0

94.4% Agree
3.8% Disagree

SVHS 2008-2009 Customer Satisfaction

SVHS had clear rules for student behavior that are enforced fairly.

Answer Options	Response Percent	Response Count
Strongly Agree	21.8%	17
Agree	52.6%	41
Disagree	15.4%	12
Strongly Disagree	6.4%	5
No Answer	3.8%	3
<i>answered question</i>		78
<i>skipped question</i>		1

74.4% Agree
21.8% Disagree

Highland 2008-2009 Customer Satisfaction

Highland's buildings and grounds were in very good condition.

Answer Options	Response Percent	Response Count
Strongly Agree	24.6%	15
Agree	54.1%	33
Disagree	18.0%	11
Strongly Disagree	3.3%	2
No Answer	0.0%	0
<i>answered question</i>		61
<i>skipped question</i>		0

78.7% Agree
21.3% Disagree

Monroe Center 2008-2009 Customer Satisfaction

Monroe Center's buildings and grounds were in very good condition.

Answer Options	Response Percent	Response Count
Strongly Agree	32.1%	18
Agree	53.6%	30
Disagree	8.9%	5
Strongly Disagree	3.6%	2
No Answer	1.8%	1
<i>answered question</i>		56
<i>skipped question</i>		1

85.7% Agree
12.5% Disagree

Meridian Junior High 2008-2009 Customer Satisfaction

MJH's buildings and grounds were in very good condition.

Answer Options	Response Percent	Response Count
Strongly Agree	28.3%	15
Agree	54.7%	29
Disagree	9.4%	5
Strongly Disagree	5.7%	3
No Answer	1.9%	1
<i>answered question</i>		53
<i>skipped question</i>		0

83.0% Agree
15.1% Disagree

SVHS 2008-2009 Customer Satisfaction

SVHS's buildings and grounds were in very good condition.

Answer Options	Response Percent	Response Count
Strongly Agree	26.9%	21
Agree	61.5%	48
Disagree	6.4%	5
Strongly Disagree	2.6%	2
No Answer	2.6%	2
<i>answered question</i>		78
<i>skipped question</i>		1

88.4% Agree
9.0% Disagree

Highland 2008-2009 Customer Satisfaction

Our family was treated in a professional, friendly manner when we had contact with Highland School personnel.

Answer Options	Response Percent	Response Count
Strongly Agree	32.8%	20
Agree	49.2%	30
Disagree	11.5%	7
Strongly Disagree	3.3%	2
No Answer (NA)	3.3%	2
<i>answered question</i>		61
<i>skipped question</i>		0

82.0% Agree
14.8% Disagree

Monroe Center 2008-2009 Customer Satisfaction

Our family was treated in a professional, friendly manner when we had contact with Monroe Center School personnel.

Answer Options	Response Percent	Response Count
Strongly Agree	38.6%	22
Agree	47.4%	27
Disagree	10.5%	6
Strongly Disagree	1.8%	1
No Answer (NA)	1.8%	1
<i>answered question</i>		57
<i>skipped question</i>		0

86.0% Agree
12.3% Disagree

Meridian Junior High 2008-2009 Customer Satisfaction

Our family was treated in a professional, friendly manner when we had contact with MJH personnel.

Answer Options	Response Percent	Response Count
Strongly Agree	39.6%	21
Agree	50.9%	27
Disagree	3.8%	2
Strongly Disagree	5.7%	3
No Answer (NA)	0.0%	0
<i>answered question</i>		53
<i>skipped question</i>		0

90.5% Agree
9.5% Disagree

SVHS 2008-2009 Customer Satisfaction

Our family was treated in a professional, friendly manner when we had contact with SVHS personnel.

Answer Options	Response Percent	Response Count
Strongly Agree	35.4%	28
Agree	55.7%	44
Disagree	5.1%	4
Strongly Disagree	3.8%	3
No Answer (NA)	0.0%	0
<i>answered question</i>		79
<i>skipped question</i>		0

91.1% Agree
8.9% Disagree

Highland 2008-2009 Customer Satisfaction

I was satisfied with Highland's lunch program.		
Answer Options	Response Percent	Response Count
Strongly Agree	33.3%	20
Agree	58.3%	35
Disagree	3.3%	2
Strongly Disagree	1.7%	1
No Answer (NA)	3.3%	2
<i>answered question</i>		60
<i>skipped question</i>		1

91.6% Agree
5.0% Disagree

Monroe Center 2008-2009 Customer Satisfaction

I was satisfied with Monroe Center's lunch program.		
Answer Options	Response Percent	Response Count
Strongly Agree	28.1%	16
Agree	45.6%	26
Disagree	17.5%	10
Strongly Disagree	1.8%	1
No Answer (NA)	7.0%	4
<i>answered question</i>		57
<i>skipped question</i>		0

73.7% Agree
19.3% Disagree

Meridian Junior High 2008-2009 Customer Satisfaction

I was satisfied with MJH's lunch program.		
Answer Options	Response Percent	Response Count
Strongly Agree	17.0%	9
Agree	43.4%	23
Disagree	26.4%	14
Strongly Disagree	3.8%	2
No Answer (NA)	9.4%	5
<i>answered question</i>		53
<i>skipped question</i>		0

60.4% Agree
30.2% Disagree

SVHS 2008-2009 Customer Satisfaction

I was satisfied with SVHS's lunch program.		
Answer Options	Response Percent	Response Count
Strongly Agree	9.0%	7
Agree	53.8%	42
Disagree	24.4%	19
Strongly Disagree	9.0%	7
No Answer (NA)	3.8%	3
<i>answered question</i>		78
<i>skipped question</i>		1

62.8% Agree
33.4% Disagree

Highland 2008-2009 Customer Satisfaction

My child benefited from Highland's counseling program.

Answer Options	Response Percent	Response Count
Strongly Agree	11.5%	7
Agree	37.7%	23
Disagree	4.9%	3
Strongly Disagree	1.6%	1
No Answer	44.3%	27
<i>answered question</i>		61
<i>skipped question</i>		0

49.2% Agree
6.5% Disagree

Monroe Center 2008-2009 Customer Satisfaction

My child benefited from Monroe Center's counseling program.

Answer Options	Response Percent	Response Count
Strongly Agree	3.5%	2
Agree	29.8%	17
Disagree	7.0%	4
Strongly Disagree	0.0%	0
No Answer	59.6%	34
<i>answered question</i>		57
<i>skipped question</i>		0

33.3% Agree
7.0% Disagree

Meridian Junior High 2008-2009 Customer Satisfaction

My child benefited from MJH's counseling program.

Answer Options	Response Percent	Response Count
Strongly Agree	5.7%	3
Agree	17.0%	9
Disagree	3.8%	2
Strongly Disagree	3.8%	2
No Answer	69.8%	37
<i>answered question</i>		53
<i>skipped question</i>		0

22.7% Agree
7.6% Disagree

SVHS 2008-2009 Customer Satisfaction

My child benefited from SVHS's counseling program.

Answer Options	Response Percent	Response Count
Strongly Agree	7.6%	6
Agree	32.9%	26
Disagree	22.8%	18
Strongly Disagree	7.6%	6
No Answer	29.1%	23
<i>answered question</i>		79
<i>skipped question</i>		0

40.5% Agree
30.4% Disagree

Highland 2008-2009 Customer Satisfaction

Highland School made effective use of technology to promote my student's learning.

Answer Options	Response Percent	Response Count
Strongly Agree	24.6%	15
Agree	52.5%	32
Disagree	21.3%	13
Strongly Disagree	1.6%	1
<i>answered question</i>		61
<i>skipped question</i>		0

77.1% Agree
22.9% Disagree

Monroe Center 2008-2009 Customer Satisfaction

Monroe Center School made effective use of technology to promote my student's learning.

Answer Options	Response Percent	Response Count
Strongly Agree	24.6%	14
Agree	56.1%	32
Disagree	15.8%	9
Strongly Disagree	3.5%	2
<i>answered question</i>		57
<i>skipped question</i>		0

80.7% Agree
19.3% Disagree

Meridian Junior High 2008-2009 Customer Satisfaction

MJH made effective use of technology to promote my student's learning.

Answer Options	Response Percent	Response Count
Strongly Agree	17.0%	9
Agree	71.7%	38
Disagree	7.5%	4
Strongly Disagree	3.8%	2
<i>answered question</i>		53
<i>skipped question</i>		0

88.7% Agree
11.3% Disagree

SVHS 2008-2009 Customer Satisfaction

SVHS made effective use of technology to promote my student's learning.

Answer Options	Response Percent	Response Count
Strongly Agree	23.0%	17
Agree	68.9%	51
Disagree	6.8%	5
Strongly Disagree	1.4%	1
<i>answered question</i>		74
<i>skipped question</i>		5

91.9% Agree
8.2% Disagree

Highland 2008-2009 Customer Satisfaction

Highland engaged in effective communication with parents.		
Answer Options	Response Percent	Response Count
Strongly Agree	37.7%	23
Agree	44.3%	27
Disagree	18.0%	11
Strongly Disagree	0.0%	0
No Answer (NA)	0.0%	0
<i>answered question</i>		61
<i>skipped question</i>		0

82.0% Agree
18.0% Disagree

Monroe Center 2008-2009 Customer Satisfaction

Monore Center School engaged in effective communication with parents.		
Answer Options	Response Percent	Response Count
Strongly Agree	22.8%	13
Agree	59.6%	34
Disagree	7.0%	4
Strongly Disagree	5.3%	3
No Answer (NA)	5.3%	3
<i>answered question</i>		57
<i>skipped question</i>		0

82.4% Agree
12.3% Disagree

Meridian Junior High 2008-2009 Customer Satisfaction

MJH engaged in effective communication with parents.		
Answer Options	Response Percent	Response Count
Strongly Agree	34.0%	18
Agree	49.1%	26
Disagree	9.4%	5
Strongly Disagree	5.7%	3
No Answer (NA)	1.9%	1
<i>answered question</i>		53
<i>skipped question</i>		0

83.1% Agree
15.1% Disagree

SVHS 2008-2009 Customer Satisfaction

SVHS engaged in effective communication with parents.		
Answer Options	Response Percent	Response Count
Strongly Agree	19.5%	15
Agree	57.1%	44
Disagree	16.9%	13
Strongly Disagree	2.6%	2
No Answer (NA)	3.9%	3
<i>answered question</i>		77
<i>skipped question</i>		2

76.6% Agree
19.5% Disagree

Highland 2008-2009 Customer Satisfaction

Highland provided high learning expectations for my student.

Answer Options	Response Percent	Response Count
Strongly Agree	42.6%	26
Agree	50.8%	31
Disagree	4.9%	3
Strongly Disagree	0.0%	0
No Answer (NA)	1.6%	1
<i>answered question</i>		61
<i>skipped question</i>		0

93.4% Agree
4.9% Disagree

Monroe Center 2008-2009 Customer Satisfaction

Monroe Center provided high learning expectations for my student.

Answer Options	Response Percent	Response Count
Strongly Agree	29.8%	17
Agree	61.4%	35
Disagree	7.0%	4
Strongly Disagree	0.0%	0
No Answer (NA)	1.8%	1
<i>answered question</i>		57
<i>skipped question</i>		0

91.2% Agree
7.0% Disagree

Meridian Junior High 2008-2009 Customer Satisfaction

MJH provided high learning expectations for my student.

Answer Options	Response Percent	Response Count
Strongly Agree	26.4%	14
Agree	60.4%	32
Disagree	3.8%	2
Strongly Disagree	3.8%	2
No Answer (NA)	5.7%	3
<i>answered question</i>		53
<i>skipped question</i>		0

86.8% Agree
7.6% Disagree

SVHS 2008-2009 Customer Satisfaction

SVHS provided high learning expectations for my student.

Answer Options	Response Percent	Response Count
Strongly Agree	19.5%	15
Agree	55.8%	43
Disagree	14.3%	11
Strongly Disagree	2.6%	2
No Answer (NA)	7.8%	6
<i>answered question</i>		77
<i>skipped question</i>		2

75.3% Agree
16.9% Disagree

Highland 2008-2009 Customer Satisfaction

I was satisfied with the transportation of my child to and from school.		
Answer Options	Response Percent	Response Count
Strongly Agree	33.3%	20
Agree	38.3%	23
Disagree	15.0%	9
Strongly Disagree	8.3%	5
No Answer (NA)	5.0%	3
<i>answered question</i>		60
<i>skipped question</i>		1

71.6% Agree
23.3% Disagree

Monroe Center 2008-2009 Customer Satisfaction

I was satisfied with the transportation of my child to and from school.		
Answer Options	Response Percent	Response Count
Strongly Agree	21.4%	12
Agree	42.9%	24
Disagree	25.0%	14
Strongly Disagree	5.4%	3
No Answer (NA)	5.4%	3
<i>answered question</i>		56
<i>skipped question</i>		1

64.3% Agree
30.4% Disagree

Meridian Junior High 2008-2009 Customer Satisfaction

I was satisfied with the transportation of my child to and from school.		
Answer Options	Response Percent	Response Count
Strongly Agree	26.9%	14
Agree	50.0%	26
Disagree	3.8%	2
Strongly Disagree	3.8%	2
No Answer (NA)	15.4%	8
<i>answered question</i>		52
<i>skipped question</i>		1

76.9% Agree
7.6% Disagree

SVHS 2008-2009 Customer Satisfaction

I was satisfied with the transportation of my child to and from school.		
Answer Options	Response Percent	Response Count
Strongly Agree	20.3%	16
Agree	36.7%	29
Disagree	2.5%	2
Strongly Disagree	2.5%	2
No Answer (NA)	38.0%	30
<i>answered question</i>		79
<i>skipped question</i>		0

57.0% Agree
5.0% Disagree

Highland 2008-2009 Customer Satisfaction

The Highland principal worked to make sure the school is a safe, efficient, and effective learning environment.

Answer Options	Response Percent	Response Count
Strongly Agree	39.3%	24
Agree	39.3%	24
Disagree	13.1%	8
Strongly Disagree	6.6%	4
No Answer (NA)	1.6%	1
<i>answered question</i>		61
<i>skipped question</i>		0

78.6% Agree
19.7% Disagree

Monroe Center 2008-2009 Customer Satisfaction

The Monroe Center principal worked to make sure the school is a safe, efficient, and effective learning environment.

Answer Options	Response Percent	Response Count
Strongly Agree	35.7%	20
Agree	51.8%	29
Disagree	3.6%	2
Strongly Disagree	0.0%	0
No Answer (NA)	8.9%	5
<i>answered question</i>		56
<i>skipped question</i>		1

87.5% Agree
3.6% Disagree

Meridian Junior High 2008-2009 Customer Satisfaction

The MJH administration worked to make sure the school is a safe, efficient, and effective learning environment.

Answer Options	Response Percent	Response Count
Strongly Agree	34.6%	18
Agree	55.8%	29
Disagree	5.8%	3
Strongly Disagree	1.9%	1
No Answer (NA)	1.9%	1
<i>answered question</i>		52
<i>skipped question</i>		1

90.4% Agree
7.7% Disagree

SVHS 2008-2009 Customer Satisfaction

The SVHS administration worked to make sure the school is a safe, efficient, and effective learning environment.

Answer Options	Response Percent	Response Count
Strongly Agree	36.7%	29
Agree	48.1%	38
Disagree	6.3%	5
Strongly Disagree	2.5%	2
No Answer (NA)	6.3%	5
<i>answered question</i>		79
<i>skipped question</i>		0

84.8% Agree
8.8% Disagree

Highland 2008-2009 Customer Satisfaction

My child's health and medical issues were dealt with effectively at Highland.

Answer Options	Response Percent	Response Count
Strongly Agree	34.4%	21
Agree	54.1%	33
Disagree	3.3%	2
Strongly Disagree	1.6%	1
No Answer (NA)	6.6%	4
<i>answered question</i>		61
<i>skipped question</i>		0

88.5% Agree
4.9% Disagree

Monroe Center 2008-2009 Customer Satisfaction

My child's health and medical issues were dealt with effectively at Monroe Center.

Answer Options	Response Percent	Response Count
Strongly Agree	36.8%	21
Agree	36.8%	21
Disagree	5.3%	3
Strongly Disagree	0.0%	0
No Answer (NA)	21.1%	12
<i>answered question</i>		57
<i>skipped question</i>		0

73.6% Agree
5.3% Disagree

Meridian Junior High 2008-2009 Customer Satisfaction

My child's health and medical issues were dealt with effectively at MJH.

Answer Options	Response Percent	Response Count
Strongly Agree	26.4%	14
Agree	43.4%	23
Disagree	3.8%	2
Strongly Disagree	5.7%	3
No Answer (NA)	20.8%	11
<i>answered question</i>		53
<i>skipped question</i>		0

69.8% Agree
9.5% Disagree

SVHS 2008-2009 Customer Satisfaction

My child's health and medical issues were dealt with effectively at SVHS.

Answer Options	Response Percent	Response Count
Strongly Agree	29.9%	23
Agree	44.2%	34
Disagree	1.3%	1
Strongly Disagree	1.3%	1
No Answer (NA)	23.4%	18
<i>answered question</i>		77
<i>skipped question</i>		2

74.1% Agree
2.6% Disagree

Highland 2008-2009 Customer Satisfaction

How regularly did you utilize the Skyward Family Access to monitor grades and other information about your child?

Answer Options	Response Percent	Response Count
Often	27.9%	17
Sometimes	57.4%	35
Never	14.8%	9
<i>answered question</i>		61
<i>skipped question</i>		0

85.3%
14.8%

Monroe Center 2008-2009 Customer Satisfaction

How regularly did you utilize the Skyward Family Access to monitor grades and other information about your child?

Answer Options	Response Percent	Response Count
Often	42.1%	24
Sometimes	47.4%	27
Never	10.5%	6
<i>answered question</i>		57
<i>skipped question</i>		0

89.5%
10.5%

Meridian Junior High 2008-2009 Customer Satisfaction

How regularly did you utilize the Skyward Family Access to monitor grades and other information about your child?

Answer Options	Response Percent	Response Count
Often	75.5%	40
Sometimes	22.6%	12
Never	1.9%	1
<i>answered question</i>		53
<i>skipped question</i>		0

98.1%
1.9%

SVHS 2008-2009 Customer Satisfaction

How regularly did you utilize the Skyward Family Access to monitor grades and other information about your child?

Answer Options	Response Percent	Response Count
Often	58.2%	46
Sometimes	35.4%	28
Never	6.3%	5
<i>answered question</i>		79
<i>skipped question</i>		0

93.6%
6.3%

Meridian Junior High 2008-2009 Customer Satisfaction

I would support the school district implementing a drug and steroid testing program for extra curricular activities.

Answer Options	Response Percent	Response Count
Yes	77.4%	41
No	11.3%	6
No Answer (NA)	11.3%	6
<i>answered question</i>		53
<i>skipped question</i>		0

SVHS 2008-2009 Customer Satisfaction

I would support the school district implementing a drug and steroid testing

Answer Options	Response Percent	Response Count
Yes	78.5%	62
No	13.9%	11
No Answer (NA)	7.6%	6
<i>answered question</i>		79
<i>skipped question</i>		0

SVHS 2008-2009 Customer Satisfaction

I have a clear understanding of the SVHS activity/athletic academic eligibility

Answer Options	Response Percent	Response Count
Yes	78.5%	62
No	20.3%	16
No Answer (NA)	1.3%	1
<i>answered question</i>		79
<i>skipped question</i>		0